

**POSSUM** 16<sup>G2</sup>





**15.6"**

1920x1080px



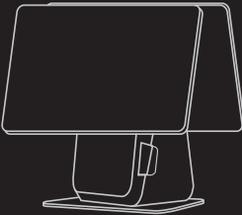
**15.6"**

1920x1080px

+

**10.1"**

1280x800px



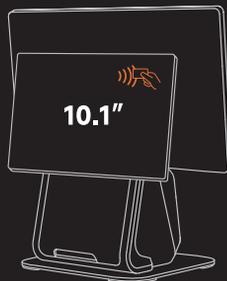
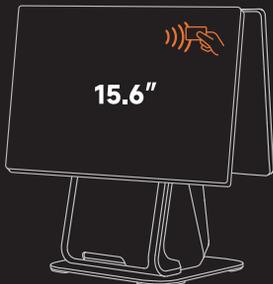
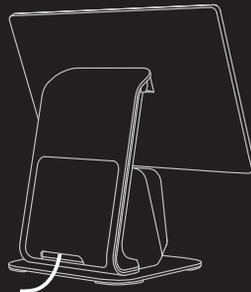
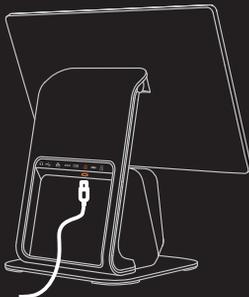
**15.6"**

1920x1080px

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**15.6"**

1920x1080px





2



1

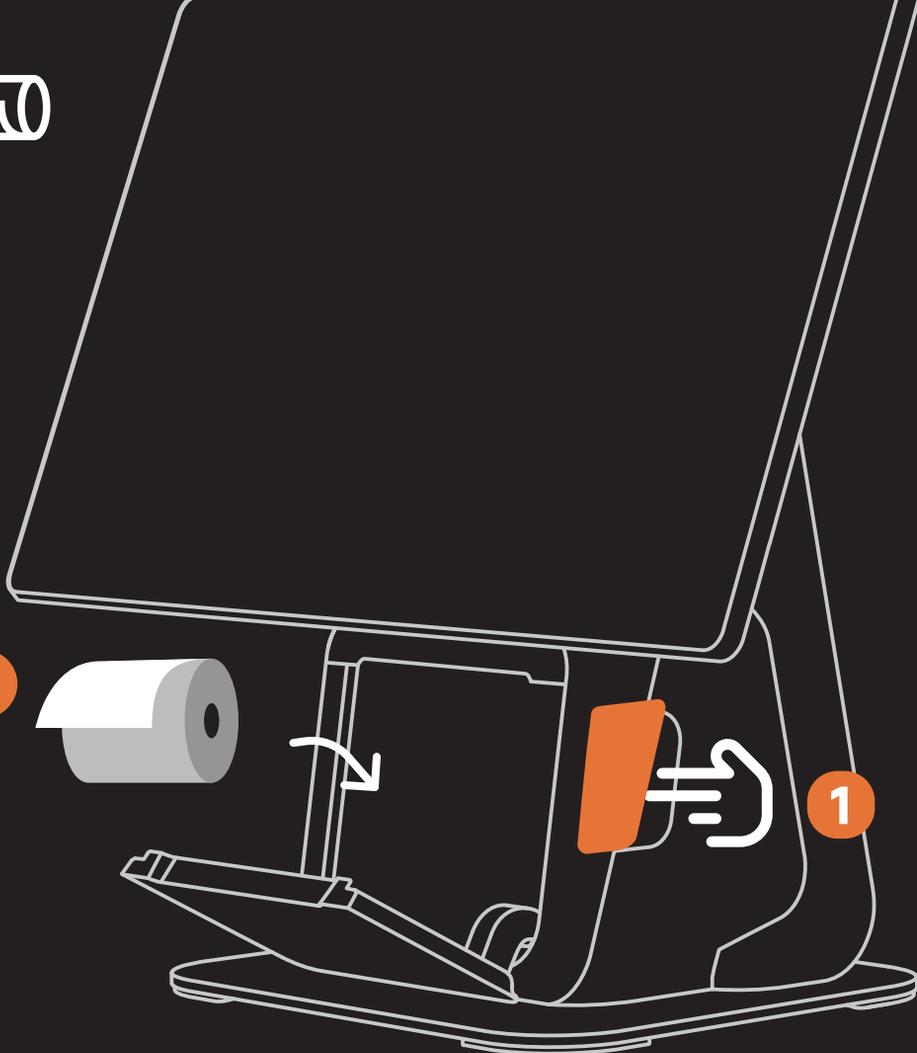




2



1



## Anschluss an das Stromkabel



- Öffnen Sie die vordere Abdeckung auf der Rückseite des Ständers.
- Stecken Sie den Adapterstecker in den Stromanschluss.
- Platzieren Sie das Steckerkabel in der Kerbe der vorderen Abdeckung, installieren Sie dann die vordere Abdeckung.

## NFC



- **Obere rechte Ecke des 10,1-Zoll-Kundendisplays**
- **Obere rechte Ecke des 15,6-Zoll-Kundendisplays**

## Papierrolle installieren



### 1. Öffnen Sie den Druckerdeckel

Greifen Sie mit dem Finger in die Vertiefung an der Seite des Druckers und ziehen Sie nach außen. Die Druckerabdeckung springt dann heraus.

### 2. Papierrolle einlegen

Legen Sie eine Papierrolle (80-mm-Thermopapier) in den Drucker ein, so dass das Papierende aus dem Drucker herausragt, und schließen Sie den Deckel.

## Einschalten



### 1. Schließen Sie das Netzkabel an.

Stecken Sie das Netzteil in den Netzanschluss an der Unterseite des Terminals.  
Schließen Sie das andere Ende des Netzteils an die Steckdose an.

### 2. Drücken Sie die Einschalttaste, um den Bildschirm einzuschalten und die Boot-Oberfläche aufzurufen.

- Wenn das Gerät ausgeschaltet ist, drücken Sie die Taste, um es hochzufahren.
- Wenn das Gerät eingeschaltet ist, halten Sie die Taste 2-3 Sekunden lang gedrückt, um es auszuschalten oder neu zu starten.
- Wenn das Gerät abgestürzt ist, halten Sie die Taste 11 Sekunden lang gedrückt, um es auszuschalten.

## Netzwerkeinstellung



### WLAN-Einstellung

- Tippen Sie auf die Schaltfläche „Einstellung“ und aktivieren Sie dann WLAN. Rufen Sie die WLAN-Suchschnittstelle auf und warten Sie auf die Suche und Auflistung verfügbarer WLAN-Hotspots.
- Tippen Sie auf WLAN, um eine Verbindung herzustellen. Wenn ein verschlüsseltes Netzwerk ausgewählt ist, müssen Sie das Zugangspasswort eingeben, um verbunden zu werden.

# Häufige Probleme und Fehlersuche

Probleme	Lösungen
Gerät stützt ab	<ul style="list-style-type: none"><li>• Drücken Sie die Ein-/Aus-taste 11 Sekunden lang, um das Gerät auszuschalten. Drücken Sie die Taste dann erneut kurz, um es neu zu starten.</li></ul>
Printer can't work	<ul style="list-style-type: none"><li>• Überprüfen Sie, ob die Abdeckung des Papierbehälters richtig geschlossen ist.</li><li>• Überprüfen Sie, ob ein Papierstau vorliegt.</li></ul>
The printed paper is blank	<ul style="list-style-type: none"><li>• Überprüfen Sie, ob die Papierrolle in der richtigen Richtung installiert ist.</li><li>• Überprüfen Sie, ob die richtige 80-mm-Thermodruckpapierrolle verwendet wird.</li></ul>
Blurry printed content	<ul style="list-style-type: none"><li>• Überprüfen Sie, ob der Thermodruckkopf verschmutzt ist. Wenn ja, verwenden Sie bitte ein mit wasserfreiem Alkohol befeuchtetes Wattestäbchen, um ihn zu reinigen;</li><li>• Bitte tauschen Sie das Thermodruckpapier gegen ein hochwertigeres aus, um verschwommene Ausdrücke aufgrund schlechter Papierqualität zu vermeiden.</li></ul>

## Connect to Power Cord



- Open the front cover on the back of the stand.
  - Insert the adapter plug into the power port.
  - Place the plug cable in the notch of the front cover, and then install the front cover.
- 

## NFC



- **Top-right corner of the 10.1-inch customer display**
  - **Top-right corner of the 15.6-inch customer display**
- 

## Install the Paper Roll



### 1. Open the printer cover

Put your finger into the recessed pull on the side of printer and pull outward, the printer cover will then pop out.

### 2. Load the paper roll

Load a paper roll (80mm thermal paper) into the printer but keep the paper end out of the printer, and close the cover.

## Power On



### 1. Connect the power cable.

Connect the other end of the adapter to an AC power socket.

### 2 Press the power button to turn on the screen and enter into the boot interface, then you can operate in accordance with the guidance.

- Press the button to boot up the device when it is off.
  - Press and hold the button for 2-3 seconds to power off or reboot the device when it is on.
  - Press and hold the button for 11 seconds to power off the device when it crashes.
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## Network settings



### Wi-Fi setting

- Click "Setting" button, and then enable WLAN, enter WLAN search interface to wait for its searching and listing available WLAN hotspots;
- Click WLAN to be connected. If an encrypted network is selected, you are required to enter the access password to get connected.

# Common Problems & Troubleshooting

Problems	Solutions
Device crashes	<ul style="list-style-type: none"><li>• Long press the power button for 11 seconds to power off the device, and then short press to reboot it.</li></ul>
Printer can't work	<ul style="list-style-type: none"><li>• Check if the paper container cover is closed correctly;</li><li>• Check if there is a paper jam.</li></ul>
The printed paper is blank	<ul style="list-style-type: none"><li>• Check if the paper roll is installed in the correct direction;</li><li>• Check if the correct 80mm thermal paper roll is used.</li></ul>
Blurry printed content	<ul style="list-style-type: none"><li>• Check if the thermal print head is dirty. If yes, please use a cotton swab dampened with anhydrous alcohol to clean it;</li><li>• Please change the thermal paper with a higher quality one to avoid blurry printed contents resulted from bad paper quality.</li></ul>

## Points for Attention

### Safety Warning

- Please insert the AC plug into the AC socket corresponding to the input voltage of the power adapter;
- It is strictly forbidden to use it at a site with the existence of any potential explosive gas;
- Operating temperature: 0°C ~ 40°C, Storage temperature: -20°C ~ 60°C.
- To avoid injury, unauthorized persons shall not open the power adapter;
- Only suitable for safe use at altitudes up to 5000 meters.

### Suggestions

- Do not use it near water or in humid environment to avoid fluid to fall into the terminal;
- Do not use it in extreme cold or hot environment. For example: near an ignition source or a lighted cigarette;
- Do not drop, throw or bend the device;
- Do not use the device near medical facilities without permission;
- Try best to use it in a clean and dust-free environment, to prevent small items from dropping into the terminal.

## Important Safety Instructions

- Do not install or use the device during lightning storms to avoid the potential risks of lightning shock;
  - When you have discovered unusual odor, overheat or smoke, please cut off the power supply at once!
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## Disclaimer

Due to product update, certain details of this document may be inconsistent with the product, and the real device shall prevail. SUNMI owns the interpretative right of this document, and reserves the right to modify this user guide without prior notice.

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## App/Software

Use the POS terminal to accept payments from customers in supermarkets, shopping malls, department stores, convenience stores or restaurants, etc. You can connect the terminal to a network and open the App Store to get relevant apps.

How to check app details: select "Setting->App" and select the app name to check its details;

How to uninstall apps: select "Setting->App->Manage App" to uninstall an app, or you can drag the app to the trash to uninstall it.

## Declaration

SUNMI will not assume responsibilities for the results of the following actions:

- Damage caused by use and maintenance without complying with the conditions specified in this user guide;
- Damages or problems caused by using optional items or consumables that are not the initial products provided or approved by SUNMI;
- Modification or changing of the product without the permission of SUNMI is not allowed;
- The operating system of this product only supports official system updates. If the user uses a thirdparty ROM system to update the device or modifies the system files by cracking, it may lead to system instability and may bring safety risks and threats.

## FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## ISED Canada compliance statements

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) L'appareil ne doit pas produire de brouillage, et (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

L'appareil destiné à fonctionner dans la bande 5150-5250 MHz est destiné uniquement à une utilisation en intérieur afin de réduire les risques de brouillage préjudiciable des systèmes mobiles par satellite à co-canal.

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## EU regulatory conformance

Hereby, Shanghai Sunmi Technology Co., Ltd. declares that This device complies with the basic recommendations and other relevant measures in the 2014/53/EU directive. The full text of the EU declaration of conformity is available at the following internet address

<https://developer.sunmi.com/docs/read/en-US/maaeghjk480>.

UK PSTI SoC Website: <https://developer.sunmi.com/docs/read/en-US/xcdaeghjk480>



EU Representative : SUNMI France SAS  
186, avenue Thiers, 69006 Lyon, France



This symbol means that it is forbidden to dispose the product of with normal household waste. At the end of the product life cycle, waste equipment should be taken to designated collection points, returned to the distributor when purchasing a new product, or contact your local authority representative for detailed information on WEEE recycling.

	BE	BG	CZ	DK	HU	MT
	DE	EE	IE	EL	NL	AT
	ES	FR	HR	IT	PL	PT
	CY	LV	LT	LU	SK	FI
	RO	SI	SE	UK(NI)		
Note: In all EU and UK member states, operation of 5150-5350MHz restricted to indoor use only.						

## INFORMATION ABOUT THE SOFTWARE

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address:

<https://developer.sunmi.com/docs/read/en-US/maaeghjk480>.

## RESTRICTIONS OF USE

This product may be used in the following European member states subject to the following restrictions. For products that operate in the frequency band 5.150 to 5.350 GHz, wireless access systems (WAS), including radio local area networks (RLANs), shall be restricted to indoor use.

## RF Exposure Statement (SAR)

- This equipment complies with EU, FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
- This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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